Issue 8 Spring 2020

# Leven & Beeford Medical Practice Newsletter

## BREAKING NEWS

We now have a practice Facebook page we will be using to keep you updated with appropriate information

## Give us a Like



Leven and Beeford Medical Practice



DUE TO TRYING TO REDUCE THE RISK OF THE CORONAVIRUS TO OUR PATIENTS, AND ALL THE STAFF, WE ARE CURRENTLY OFFERING TELEPHONE APPOINTMENTS ONLY. ONCE THE DOCTOR / NURSE SPEAKS TO YOU, THEY WILL ASSESS WHETHER A FACE TO FACE APPOINTMENT IS NECESSARY.

WE ARE REVIEWING THE SITUATION DAILY AND ARE FOLLOWING ANY NATIONAL GUIDANCE GIVEN

WE ARE ALSO EXPERIENCING STAFF SHORTAGES AS WE DEAL WITH THE SITUATION

WE WILL DO OUR VERY BEST TO MAINTAIN THE HIGHEST POSSIBLE CARE TO OUR PATIENTS DURING THIS PANDEMIC



COVID-19

## Stay at home if you have coronavirus symptoms

Stay at home if you have either:

- a high temperature this means you feel hot to touch on your chest or back (you do not need to measure your temperature)
- a new, continuous cough this means coughing a lot for more than an hour, or 3 or more coughing episodes in 24 hours (if you usually have a cough, it may be worse than usual)

Do not go to a GP surgery, pharmacy or hospital.

Use the 111 online coronavirus service to find out what to do. Or telephone 111.

### To reduce your risk of infection

wash your hands with soap and water often – do this for at least 20 seconds (Sing 'Happy Birthday' twice)

- -always wash your hands when you get home or into work
- -use hand sanitiser gel if soap and water are not available
- -cover your mouth and nose with a tissue or your sleeve (not your hands) when you cough or sneeze
- -put used tissues in the bin immediately and wash your hands afterwards

For all those patients aged 70+, in a high-risk category (eligible for the flu vaccination) or pregnant, the advice is to socially distance yourself for 12 weeks

### Guide to social distancing

- -avoid close contact with people who have symptoms of coronavirus
- -only travel on public transport if you need to
- -work from home, if you can
- -avoid social activities, such as going to pubs, restaurants, theatres and cinemas
- -avoid gatherings with friends and family, stay in touch using phone, internet and social media

## **Pharmacy News**

Please don't order more than 1 month of medication at a time and No more than 1 week before it's due

We are currently experiencing a high demand for our prescription home delivery service and we anticipate this demand to increase over the coming days and weeks. If you have a neighbour or family member who is able to collect your prescription we would really appreciate it if you could do this rather than have a home delivery. This will allow us to prioritise our delivery service for those who have no other way of obtaining their prescription. If you or a member of your household is self isolating please let us know so that we can arrange a doorstep delivery

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## REMINDER

As we are trying to reduce the spread of the virus, we have introduced the following measures. Anyone going into the pharmacy, please note the following:

- Please stand 2 metres away from other customers and staff
- Please don't wait inside the chemist whilst your medication is being prepared

## Dealing with anxiety over the coronavirus (COVID-19 pandemic)

The outbreak of coronavirus disease 2019 (COVID-19) may be stressful for people. Fear and anxiety about a disease can be overwhelming and cause strong emotions in adults and children. Coping with stress will make you, the people you care about, and your community stronger.

## Stress during an infectious disease outbreak can include

- Fear and worry about your own health and the health of your loved ones
- Changes in sleep or eating patterns
- Difficulty sleeping or concentrating
- Worsening of chronic health problems
- Increased use of alcohol, tobacco, or other drugs

## Things you can do to support yourself

- Take breaks from watching, reading, or listening to news stories, including social media. Hearing about the pandemic repeatedly can be upsetting.
- Take care of your body. Take deep breaths, stretch, or meditate. Try to eat healthy, well-balanced meals, exercise regularly, get plenty of sleep, and avoid alcohol and drugs.
- Make time to unwind. Try to do some other activities you enjoy.
- Connect with others. Talk with people you trust about your concerns and how you are feeling.

For more information, visit:

https://www.cdc.gov/coronavirus/2019-ncov/prepare/managing-stress-anxiety.html